

## **Policy for CERT Phone Applications:**

### *SCsurf (Santa Cruz - Simple User Reporting Form)*

Intended as a CERT tool for reporting damage assessments, no immediate action will result of information reported.

Use *only* during activation by OR3 or through local fire or law agency. Important to call 911 first, then when safe for CERTs to do so, use application to report neighborhood damage assessments. Information sent to OR3 as an excel spreadsheet mapping reports by geographic areas.

Use to simply file reports in 5 categories: roads, fire/electric/gas, flooding or water issues, structure damage and other. Photos may also be attached into reports.

CERT Auxiliary will sponsor training for all CERTs, who will use application when directed to do so.

*Special protocol for magnitude 5.0 and above earthquakes.* In this case CERTs have limited self-activation and *if safe to do so* will report neighborhood damage assessments. Further understanding that this is for reporting the current situation, and no immediate action will be expected of reports.

### *Knock and Talk*

Use only during OR3 activations or through local fire or law agency. For reporting direct public outreach allowing documentation of CERT Team contact with individuals and neighborhoods canvassed.